our impact
our year

2018-19 Annual Report
2018-19 marked the 10 year anniversary of Water Research Australia (WaterRA). Throughout the last decade one of WaterRA's enduring qualities has been its versatility – a capacity to adapt to change and, with our members, shape the water sector through science. Over our long history, it has been a quality that has enabled us to seize opportunities, adjust our approach to serving our members and develop new responses to emerging issues. WaterRA exists to build healthy people, healthy lives and a healthy planet through the advancement of water science. This commitment lies at the core of all that we do and is underpinned by our 2018-21 member-focused strategy through which we are:

- Optimising our business model to provide enduring value for members
- Strengthening and enhancing our engagement activities to give members increased pathways to become involved
- Tailoring our services to meet the evolving needs of our members
- Nurturing and developing the skills of our BIG Team

To deliver on our strategy in 2018-19, we have listened intently and engaged tirelessly with our BIG team of members, alumni, trusted partners, staff and Board, to build on our strength of collaborative and innovative research and develop innovative new and impactful responses to need, including:

Next Water – our research and innovation conference – to address not just what’s NOW but especially what’s NEXT, where over 200 national and international delegates from utilities, researchers, health regulators, government, non-government organisations and consultants came together to learn and explore how collaborative research is generating impact within the water industry.

extending our Communities of Interest approach to include Horizon – a large-scale research planning workshop which brought together all industry members to collaborate – discuss organisational research strategies and identify collective research needs, determine collaborative research opportunities and plan WaterRA’s research agenda and knowledge transfer activities for the upcoming year.

working alongside our BIG Team of industry and research members, and trusted partners to deliver six completed projects representing the culmination of effort of 15 industry partners and six research agencies. WaterRA leveraged more than $700k in-kind contributions, and approximately $14m in funding from collaborating agencies, to create these projects for and with our Members, with a total value of $2.2m.

harnessing the value of research through member collaboration to create 36 new project opportunities – seven underway and nine in development, in addition to 22 current projects. These opportunities – along with our current and completed projects, cover all of our 11 focus areas, consolidating WaterRA’s transformation from water quality research specialist into an organisation which can innovate to meet the broader research needs of our members, aligning with the big challenges and strategic initiatives of water utilities across the country.

Still, many challenges remain across the research value cycle, such as ensuring water security in a changing climate, tackling ever-emerging new contaminants, ensuring safe and sustainable water management so that communities thrive regardless of where they are in Australia, and a future-ready workforce. The Value of Research project aims to identify the many ways and domains where the impact and value of research can be realised and quantified across the water sector. 2018-19 saw the completion of Phase One of this project. Funding and project partners have been secured for Phase Two, which will now begin in earnest – refining the scope and sourcing the best candidates to undertake the research.

Like many organisations, WaterRA is learning to adapt to a rapidly-changing world. We are achieving this through the talent and drive of our awesome BIG team, underpinned by sound governance structures that have served us well to date. However, as we move forward and embrace new members, new systems and new services, we foresee the need to review and potentially update and reshape our governance. We look forward to taking this journey with our BIG team in 2019/20, but in the meantime express our thanks for the very generous support we have received throughout the past year from our Board, members and committees that collectively has enabled WaterRA to thrive.

In 2018-19 WaterRA’s research program continued to mature – addressing urban, regional and remote water issues – embracing all aspects of drinking water, recycled water and wastewater. Central to the diversity and power of our research portfolio is that it is shaped by our members’ needs and fine-tuned through our signature Community of Interest (CoI) and Problem and Opportunity Definition (POD) workshop process. Members engaging in this process gain the most valuable outcomes from their research investment and 2018-19 was no exception. This year we not only continued subject-specific CoIs, but for the first time we applied the POD process at a whole of portfolio scale through the introduction of Horizon – our first annual research needs planning day. This event held in November 2018 brought together research program managers and member representatives from 13 of our industry members for one day to share their research needs and identify collaboration opportunities across both the long and short term.

Through Horizon, our CoIs and associated POD workshops we co-created 16 new projects designed to efficiently address shared industry challenges.

Through the support of 13 sponsor organisations, 2018-19 saw three new PhD students and one new honours student commence their studies, making up a total of 27 active students in the program. WaterRA students are transforming businesses through research across operational areas such as customers, water quality, source water, wastewater, integrated catchment management and climate change. Partnerships and collaboration between universities and industry provide an invaluable connection to the next generation of high-calibre research leaders who work within the business to solve focused and, organisation-specific challenges and integrate the newest techniques and technologies into business services.

WaterRA has 11 cyanobacteria-related reports in our knowledge library and three related factsheets. Through our long history and strength in collaborative cyanobacteria research and with the support of a $45,000 grant from the 5th International Conference on Toxic Cyanobacteria (ICTC-V) we have been able to continue and expand our research in this highly-important area for years to come. Providing collaborations in five current cyanobacteria projects, ranging from the toxicity and presence of harmful cyanobacteria to understanding the cost of cyanobacteria to the Australian water industry.

To meet the broader research needs of our members and develop new responses to emerging issues, WaterRA exists to build healthy people, healthy lives and a healthy planet through the advancement of water science. This commitment lies at the core of all that we do and is underpinned by our 2018-21 member-focused strategy through which we are:
Six completed projects:

**Decision-Making Framework for the Prioritisation of Research into Contaminants of Emerging Concern**
Khan, S.J., Frankel, C., Vorreiter, J., Ortég, G.C.
(Join WERF, GWRC and WaterRA Report)
Project 1108

**Innovative approaches to limiting the public health risks of Cryptosporidium and Giardia in Australian Catchments**
Ryan, U., Xiao, L., Dskam, C., Ball, A., Bath, A and Midhnes, C.
Project 1068

**The Occurrence of Burkholderia pseudomallei in Water Treatment Plants of the Cairns Region**
Kaestli, M., Mayo, M., and Currie, B.
Project 1115

**Alternative ultrafiltration integrity test using novel nanomaterials**
Cran, M.
Project 2044

Full details are available online at www.waterra.com.au

In the past year we have also seen our traditional research outputs grow, with six project reports and presentations at many conferences around the world. Fueling innovation in the research arena, peer-reviewed papers have appeared in journals ranging from Earth’s Future to Heliyon. Within industry, new knowledge developed from our research has been actively transferred via training workshops, webinars, videos and lunch and learn sessions.

In 2018-19 with its Value of Research Project, WaterRA set out on the difficult path of developing an industry-accepted, standardised and widely-utilised approach to measuring the impact of research across all stages of the research lifecycle. With the ultimate goal of maximising the value of water industry investment in research, this project enjoyed its first milestone in 2018-19 with the completion of Phase One. Deliverables from Phase One were:

- a report that identifies and demonstrates the value and impact of research
- case studies of WaterRA projects that showcase value and impact, and
- a prospectus for Phase Two of the project.

The findings of Phase One showed that there is not a consistent or agreed method to value research investment within the water industry, despite several attempts by different organisations to demonstrate value. Stakeholder engagement identified the need for a method that is consistent, tailored to the water industry, easy to apply, and which provides defensible valuations. As work on the project continues, the deliverables will be instrumental to water organisations going forward, enabling them to drive business and economic decisions based on evidence and build impact through work undertaken by their organisation.

Another project underway which throughout 2018-19 created impact is The Value of Operator Competency Project, which was delivered on behalf of WaterRA, members and trusted partner WQA by WaterQPlus. This research has been presented at major conferences, such as OzWater19 and WIOA’s interactive seminars and exhibitions around Australia. The work underway has generated much interest and debate among operators and regulators alike, effectively raising awareness of issues and opportunities for improvement.

2018-19 also saw funding approval granted for WaterRA’s ARC Linkage Project on the development of a suite of in vitro bioassays for direct toxicity assessment, affectionately known as “Saving Nemo”, led by Griffith University’s Professor Fred Leusch. The project will develop a guidance framework which utilities can use to cost-effectively and ethically assess the toxicity of wastewater discharges into the environment.
Our monthly newsletter continued to deliver vital information to take our factsheet library up to 144,000 document downloads.

**Health Stream**

- **Factsheets & Reports**
  - Presentations
  - Articles
  - 144,000 document downloads
  - 1700+ web subscribers
  - 73 topics

**Next Water by numbers**

- **ATTENDEES**
  - 202

- **SPEAKERS**
  - 66

- **ORGANISATIONS**
  - 80

- **STREAMS**
  - 11

**Workshops and events**

- **8 Community of Interest workshops**
- **4 Wrap-up workshops**
- **5 Tech transfer/knowledge-sharing workshops**
- **2 Webinars**

**Global reach...**

- **WaterRA papers downloaded across the world in...**
  - USA, Canada, Mexico, Brazil, UK, France, Spain, the Netherlands, Germany, Austria, Italy, Hungary, Poland, Ukraine, Bulgaria, Russian Federation, Finland, Sweden, Norway, Turkey, Iran, Pakistan, India, UAE, Egypt, Algeria, Nigeria, Uganda, South Africa, China, South Korea, Japan, Vietnam, Thailand, Malaysia, Indonesia, and Australia!

**Finances**

WaterRA has been returning a positive operating surplus over many years and FY2019 was no exception with success driven by Next Water and increased membership plus growth of 10% in project revenue. Generating a surplus is vital for long-term sustainability including for investment back into the business to fulfill strategic goals. The WaterRA Board and management are committed to invest in and improve member experience, the BIG team and the organisation in line with our three-year strategy to benefit all.

The summarised financial reports (below) have been derived from WaterRA full report for the financial year. For the detailed Financial Report please visit waterra.com.au

**Income Statement**

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue from continuing operations</td>
<td>$3,124,186</td>
<td>$2,837,378</td>
</tr>
<tr>
<td>Other income</td>
<td>$5,341</td>
<td>$9,919</td>
</tr>
<tr>
<td><strong>Total revenue</strong></td>
<td>$3,129,527</td>
<td>$2,947,297</td>
</tr>
</tbody>
</table>

**EXPEPENDITURE**

<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>Research program</td>
<td>$(876,917)</td>
<td>$(795,905)</td>
</tr>
<tr>
<td>Education program</td>
<td>$(184,822)</td>
<td>$(374,039)</td>
</tr>
<tr>
<td>Operating</td>
<td>$(1,771,976)</td>
<td>$(1,675,568)</td>
</tr>
<tr>
<td>Depreciation and amortisation</td>
<td>$(680)</td>
<td>$(680)</td>
</tr>
<tr>
<td>Chairman &amp; Ind Director remuneration</td>
<td>$(46,000)</td>
<td>$(46,000)</td>
</tr>
<tr>
<td>Surplus/(Deficit)</td>
<td>$(249,772)</td>
<td>$(48,893)</td>
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</table>

**Net assets**

2019 $1,381,875
2018 $1,132,103

**Financial Position**

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<tr>
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<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
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<tr>
<td>Current assets</td>
<td>$5,100,030</td>
<td>$3,579,427</td>
</tr>
<tr>
<td>Non-current assets</td>
<td>$(1,360)</td>
<td>$(2,040)</td>
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<tr>
<td>Total assets</td>
<td>$5,101,390</td>
<td>$3,581,467</td>
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**LIABILITIES**

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<tr>
<td>Trade and other payables</td>
<td>$563,789</td>
<td>$268,846</td>
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<td>Revenue received in advance</td>
<td>$3,955,726</td>
<td>$2,170,759</td>
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<td>Total current liabilities</td>
<td>$3,799,515</td>
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**EQUITY**

- **Retained earnings**
  - 2019 $1,131,875
  - 2018 $882,103

- **Operating Reserves**
  - 2019 $250,000
  - 2018 $250,000

- **Total equity**
  - 2019 $1,381,875
  - 2018 $1,132,103

The company is a not-for-profit entity, registered as a charity and is exempt from income tax.

**Project reports**

6 new project reports generated in 2018-19

**Member meetings**

2 member-only meetings were held (Adelaide, AGM in Brisbane) with national representation across our membership

**“You may have heard from us at...”**

WaterRA presented at these major water industry events:

- International Water Association WIP Conference
- OzWater
- Blue Cities 2019
- Water Industry Operators Association Logan

**“You may have also seen us at...”**

- Queensland Water Directorate Forum
- Water Industry Operators Association Logan
- AWA Specialist networks: Catchment Management, Recycled Water, Industry, Education, and Regional, Rural, and Remote Industry Advisory Committee for the Australian Research Council

**Wrap-up workshops**

- Community of Interest workshops 8
- Tech transfer/knowledge-sharing workshops 5
- Webinars 2

**Next Water by numbers**

- **ATTENDEES**
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Our BIG Team...

Our Board

Karen Rouse  Michelle Fitzner
Carolyn Bellamy
Dr Kelly Hill
Susan Spragg
Mark Andersson
Dr Christobel Ferguson
Dr Kathy Northcott
Jamie Hollamby
Ken Murphy
Mia Luke
Prof Richard Stuetz
Chief Executive Officer (CEO)
Business Manager
Research Capability Manager
Research Manager
Engagement Offi cer (CEO)
Engagement Manager
Executive Director
Chair of Strategic Advisory Committee (SAC)
Non-Executive Independent Chair
Chair of Risk and Audit Committee (RAAC)
Chair of Human Resources Committee (HRC) Independent Director
Deputy Chair SAC
Member of HRC
Accounts Assistant
Research Manager
Communications Lead
Research Manager
Research Manager
Co mmunications Lead
Research Manager
Research Manager

Our Members

- Atom Consulting
- Australian Water Association
- Australian Water Quality Centre
- Barwon Region Water Corporation
- Cairns Regional Council
- Central Gippsland Regional Water Corporation
- Central Highlands Water
- Centre for Appropriate Technology
- Charles Darwin University
- ChirnCentre
- City West Water
- Coliban Region Water Corporation
- Curtin University of Technology
- Deakin University
- D-CAT
- Department of Health - Environmental Health Northern Territory
- Department of Health & Human Services Tasmania
- Department of Health & Human Services Victoria
- Department of Health Queensland
- Edith Cowan University
- Federation University
- GHD
- Goulburn Valley Regional Water Corporation
- Grampian Wimmera Mallee Water Corporation
- Griffith University
- Hunter Water Corporation
- IBL Solutions
- Icon Water
- Lower Murray Water
- Melbourne Water
- Monash University
- Murdoch University
- National Measurement Institute
- Natural Logic
- NSW Health
- Power & Water Corporation
- Risk Edge
- RMIT University
- Seqwater
- South Australian Water Corporation
- South East Water Corporation
- Suez Water
- Swinburne University of Technology
- Tasmanian Water & Sewerage Corporation
- University of Adelaide
- University of Melbourne
- University of Newcastle
- University of New South Wales
- University of Queensland
- University of South Australia
- University of Technology Sydney
- University of the Sunshine Coast
- University of Western Australia
- University of Wollongong
- Veolia Water Australia Pty Ltd
- Victoria University
- Viridis Consultants
- Warrnambool Water Corporation
- Water Corporation of WA
- Water Futures
- Water Industry Operators Association of Australia
- WaterNSW
- WaterQ Plus
- Western Region Water Corporation
- Western Sydney University
- Yarra Valley Water

Our Trusted Partners*

- Canadian Water Network
- Chinese Academy of Science
- International Research Center on Water and Environment (C.I.R.S.E.E.)
- KWR Watercycle Research Institute
- Public Utilities Board Singapore
- STONA Foundation for Applied Water Management Research
- TZW Water Technology Centre
- UK Water Industry Research
- Veolia Environment Research and Innovation (VERI)
- Water Environment & Reuse Foundation
- Water Research Commission South Africa
- Water Research Foundation
- Water Services Association of Australia

* through membership of the Global Water Research Coalition

We would like to extend a warm thank you to all of the departing staff and Board who collectively provided over a decade of dedicated service to WaterRA, our mission and our members:

Angela Gackle (Communications Manager), Deepika Jaduram (Research Manager), Claire McInnes (Senior Research Manager), Dr Ian Overton (Chief Research Services Officer) and Dr Melita Stevens (Board Industry Member | Melbourne Water)
While research completion and outcomes are always a BIG Team effort, in 2018-19 there were numerous individuals who were recognised for their contributions and success. This acknowledgement of achievement was across our entire membership, spanning early, mid and late career. Our CEO Karen Rouse was joined by past CEOs Will Buchanan, Paul Pretto, David Halliwell, Jodieann Dawe, Dennis Steffensen & Don Bursill.

Alumni

Next Water marked a special milestone for WaterRA – our 10th anniversary – celebrating our journey from the CRC for Water Quality and Treatment to Water Quality Research Australia (WQA) and WaterRA. During our 10 Year Anniversary Dinner we formally launched our alumni network. We have a proud history of supporting and being supported by so many in the water industry and our alumni network looks to provide avenues to reconnect, forge new networks and support career growth. With over 200 alumni of past students, mentors, committee members and employees it will allow us to celebrate all their accomplishments.

Our Student Sponsors

- **2018 NSW AWA Student Water Prize – Florence Choo**
  [University of New South Wales / SA Water sponsored]

- **2018 NSW AWA Young Water Professional of the Year Award – Dr Yulia Shutova [Past WaterRA student, graduated in 2015]**

- **2019 Nancy Milis Memorial PhD Award – Sarah Aucote**
  [University of Queensland / SA Water sponsored]

- **2019 Michael R Moore Memorial Honours Award – Dean Mensinga [Griffith University / Seqwater sponsored]**

Thank you

WaterRA is grateful for the support of our BIG Team, which enables us to reach out to other professionals, organisations, and communities! Our BIG Team are the lifeblood of WaterRA and allow us to continue to develop research and tools that have a lasting impact on the water sector.

Our Committees

<table>
<thead>
<tr>
<th>Risk and Audit</th>
<th>Strategic Advisory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jamie Hollamby (Chair)</td>
<td>David Sheehan (Chair)</td>
</tr>
<tr>
<td>Australian Water Quality Centre</td>
<td>Coliban Water</td>
</tr>
<tr>
<td>Ken Murphy (non-Executive Board Director)</td>
<td>Arny Dysart (Deputy Chair)</td>
</tr>
<tr>
<td>Gary Penn (non-Board member)</td>
<td>Power &amp; Water Corporation</td>
</tr>
<tr>
<td>SA Water</td>
<td>Dr David Cunliffe</td>
</tr>
<tr>
<td>Human Resources</td>
<td>SA Health</td>
</tr>
<tr>
<td>Dr Steve Capewell (Chair)</td>
<td>Dr Annette Davison</td>
</tr>
<tr>
<td>Water Corporation</td>
<td>Risk Edge</td>
</tr>
<tr>
<td>Prof Richard Stuetz</td>
<td>Graham Hawke</td>
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<tr>
<td>UNSW</td>
<td>Bureau of Meteorology</td>
</tr>
<tr>
<td>Prof Christopher Saint</td>
<td>Prof Cynthia Mitchell</td>
</tr>
<tr>
<td>UnisSA</td>
<td>University of Technology, Sydney</td>
</tr>
<tr>
<td></td>
<td>Dr Greg Ryan</td>
</tr>
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<td></td>
<td>Water Services Association of Australia</td>
</tr>
<tr>
<td></td>
<td>Wendy Henderson</td>
</tr>
<tr>
<td></td>
<td>[NSW Health]</td>
</tr>
<tr>
<td></td>
<td>Karen Rouse [Secretary]</td>
</tr>
</tbody>
</table>

Our Mentors

- **Suzanne Froscio** | SA Health |
- **Daniel Hoefel** | SA Water |
- **David Halliwell** | Deakin University |
- **Annette Davison** | Risk Edge Pty Ltd |
- **Joanne O’Toole** | Monash University |
- **Cheryl Lim** | NMI |
- **Cameron Veale** | Seqwater |
- **Colin Long** | Mak Water |
- **Daniel Deere** | Water Futures Pty Ltd |
- **Shaun Cox** | Inure Strategy Group |
- **Jason Barnett** | TasWater |
- **Neil Crossng** | AllWater |
- **Michael Storey** | Tele Utilities |
- **Tony Priestley** | Consultant |
- **Stephanie Rink-Pfeiffer** | GWRC |
- **Peter McCafferty** | ChemCentre |
- **Leon van der Linden** | SA Water |
- **Tanja Stefanovic** | Beyond Paradigms |
- **Arny Dysart** | Power & Water |

Education

- **Dr Rita Henderson** | UNSW |
- **Dr Kathryn Linge** | Curtin University |
- **Asoka Jayaratne** | Yarra Valley Water |
- **Dr Louise McKenzie** | Hunter Water |
- **Dr Paul Monis** | SA Water |
- **Glen Rowlands** | TasWater |
- **Emeritus Prof Felicity Roddick** | invited Guest |
- **RMIT** |

Project Review

- **Kris Tidsoe (Chair)** | Water Corporation |
- **Stuart Khan** | UNSW |
- **Cor Pelakas** | SA Water |
- **Dr Martha Sinclair** | Monash University |
- **Asoka Jayaratne** | Yarra Valley Water |
- **Jason Barnett** | TasWater |
- **Tara Callingham** | Goulburn Valley Water |
- **Kris Coventry** | Melbourne Water |
- **Melita Stevens** | Melbourne Water |
- **Kathy Cinque** | Melbourne Water |
- **Leon van der Linden** | SA Water |

Alumni...and better
Member-driven

Healthy people, healthy lives, healthy planet