

EMERGENCY CONTACTS

FIRE BRIGADE 000	or	LOCAL BRIGADE	PHONE:
AMBULANCE 000	or	LOCAL MEDICAL CENTRE	PHONE:
POLICE 000	or	LOCAL POLICE STATION	PHONE:
FLYING DOCTOR 000	or	NEAREST BASE HF RADIO FREQUENCY: CALL SIGN:	PHONE:
WATER SERVICE PROVIDER	NAME:		PHONE:
HEALTH DEPARTMENT	NAME:		PHONE:
COMMUNITY OFFICER	NAME:		PHONE:

An emergency is an unexpected change to your water supply that could make you sick and requires immediate action.

WHAT TO DO

1. Risk assessment — walk water supply and do all checks.
2. Identify problem and check management plan.
3. Tell others in community what they need to do.
4. Notify authorities.
5. Fix problem if possible.

MICROBIOLOGICAL

eg. dead animal in the water.
Tell others:



“Don’t drink mains water.”



“Use alternative supply or boil water before drinking.”

CHEMICALS

eg. petrol spill in water.
Tell others:



“Don’t drink mains water.”



“Drink alternative water supply.”

NO WATER

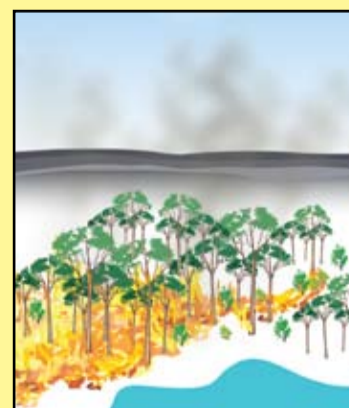
or not enough water, eg. bore pump broken. Tell others:

“Use alternative supply.”



“Save water for most important uses like drinking and cooking.”

Water supply emergencies could be caused by:



MICROBIOLOGICAL

Dead animals or **sewage** in water, treatment system not working because **power out** or **storm** damage, increase in **turbidity** after **rain** reducing treatment effectiveness.

CHEMICALS

Fuel, fertilizer or **pesticide** spilt in water, ash and **firefighting foam** in water after fire, toxins from **algal** bloom.

NO WATER or not enough

Power failure, generator **out of fuel**, pump switched off, pump **short circuits**, broken pipes, damage from **floods** or **earthquakes**, pipes melted in **fire**, tanks run dry in **drought**.